

NAME NAME
ADDRESS
CITY, STATE ZIP
EMAIL@gmail.com
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OBJECTIVE

Seeking management position in dynamic and growing organization to further my career goal and help grow with the company

STRENGTHS

- Detail, hands-on knowledge and experience in all aspects of in SAP/ERP, BI, BPC, BW, CRM, MDM and IT environments.
- Detail-oriented and highly organized with strong interpersonal skills and positive attitude.
- Dedicated and conscientious work ethic, able to work independently or as participating member in a team environment.
- System Solution Architect for all size of business
- Creation and executions of all phase of the project including testing and cut-over in regional or global environment
- Flexible to changing design specifications and meeting exact deadlines.
- Good communicator and motivator

TECHNICAL KNOWLEDGE

- SAP Project Management, IT management, Systems Integration, and E-enablement.
- SAP R/3 Functional: ECC 6.0, PP, MM, SD, PS, QM, BW, CRM, FI/CO, PLM, BOBJ, APO, SCM, HCM, BPC, S4/HANA, FSCM, MDM
- Strategic Enterprise Architecture and Application development environment in ongoing basis.
- Proficient in Agile, Waterfall, and ASAP methodology
- SAP FICO full lifecycle of 17 years or more with over 10 implementations
- SAP Master Data governance, maintenance, cleansing and validation strategy and validation including Idoc, ALE, Webservices
- Custom development projects to interface to SAP ECC and other solution using different technology such as Java, C#, JEE, Web Dynpro as well as ABAP to further optimize business solution and integration of different systems
- Extensive knowledge of Business Process Re-engineering (BPR) and Change Management

CAREER EXPERIENCE

████████████████████
Project Manager

April 2015 to March 2017

- Member of PMO leading a \$150 million global SAP and other system integration project. Responsible for infrastructure, basis, technical as well as working with other PMO members to resolve functional and technical issues within the project
- Working with █████ divesture team to migrate all relevant environments to █████ including SAP as well as any other systems

- Working with other project managers to create detail project plan, timeline, resource plan for major milestones
- Project Lead for S4Hana implementation,migrations. Responsible for budget, resource plan, scope, vendor selection and project plan.
- Weekly status updates and action plan review with PMO, Line of Business owners, and project operational group to advise and mitigate risks and report on root cause analysis and create action plan to resolve issues to move forward for successful go live.
- Plan and execute up post go-live support using best practice. Create internal helpdesk process including incident management reporting, escalation process, and KPI to measure their activities. Working with third party vendors to create smooth transition from go-live to production support
- Working with functional, security, validation, data migration team to resolve critical issues in timely manner.

August 2014 to April 2015

Project Manager

- Project Manager SAP ECC integration project for two newly acquired UK entities to existing SAP platform. Scope include OTC, PTP,PS,FICO,HCM,SAP Portal, BPC as well as integrating with PeopleSoft and other legacy system
- Identified resource, timeline, scope, and detail project plan.
- Defined project charter, definition, governance structure, escalation plan reporting up to Steering Committee and other executive.
- Successful Go Live of BPC Consolidation incorporating UK, Netherland and German operations into new organizational structure
- Responsible and implemented SOX control process for newly created business process

Dec 2013 to July 2014

Project Lead/Advisor

- Project Lead/Advisor to CIO and CFO on SAP insurance implementation to remediate scope, direction, budget and progress of delayed project.
- Project Manager SAP ECC integration project for two newly acquired UK entities to existing SAP platform. Scope include OTC, PTP,PS,FICO,HCM,SAP Portal, BPC,
- Working with the EPMO to implement new communication plan, project governance, policy, escalation process, as well as project plan to reflect real workload and resource planning required to get project in line with executive steering committee's timetable to ensure successful go live in July 2014.
- Quality assurance review of solution design (ECC, FSCD, BW, BPC) as well as all WRICEF items and working with solution architects and SI to set priorities and integration points to move forward with delayed testing and validation.
- Working with line of business owners to create manageable expectations with user group and set working guidelines for user acceptance testing, training and OCM activities.
- Set Data Migration/validation plan for project and master data governance model for the whole enterprise for future state
- Weekly status updates and action plan review with C level executives, Line of Business owners, and project operational group to advise and mitigate risks and report on root cause analysis and create action plan to resolve issues to move forward for successful go live.
- Plan and execute up post go-live support using best practice. Create internal helpdesk process including incident management reporting, escalation process, and KPI to measure their activities. Working with third party vendors to create smooth transition from go-live to production support

██████████, Boston, MA
Integration Manager/Solution Architect

Aug 2012 to Oct 2013

- Managed technical and development team in offshore environment to complete WRICEF and Basis activities. Reduction and grouping of development object to reduce total number of developments.
- Developed centralized global procurement process for onshore/offshore subcontractor and hiring process
- Assumed project management responsibilities creating detail project plan and execution of integration testing and cutover for go-live in each region managing dependencies for master data, transaction data and other cut over activities with regional project managers. These activities included, defining sequence of cut-over activities, assign and manage resource assign and confirm their work completion and working with global PMO and business to sign off on all pre go-live activities
- Interact and work with business leaders to define and drive issues with the project team as well as end users.
- Work with OCM team to define business rules and change management to bring about measurable business transformation within newly integrated organizations
- BW/BPC HANA work stream lead. Responsible for architecture, layer, data structure and integration to other SAP system for BW and BPC reporting based on business requirements.
- Designed and approved core FICO functionality which includes Revenue Recognition as well as STPI/SEZ requirements for India business.
- Designed and approved FSCM process with FI and SD for optimized and integrated credit approval process for existing and future customer
- Developed overall testing strategy as well as testing tool and team structure for string, unit and integration test for different phases of the project.
- Project Manager for SAP Document Management System and Taxware implementation
- Responsible for all financial and integration to SD, MM, PS as well as other legacy system
- Managed Data Migration team with business for definition, validation, cleansing, migration activities
- Put together master data governance process and solution for business user using various resource from project.
- Managed Change Control Board for all change requests from business as well as SI team members

██████████, Fort Washington, PA
Senior Project Manager/Solution Architect

Feb 2012 to July 2012

- Directly managing on-site and off-shore functional, technical and development project resource.
- Create and manage enterprise architecture and act as a SAP solution architect for ECC, including FICO, SD, MM, Treasury, Legal Consolidation, APO, BW, CRM, BPC, and BI implementation
- Led process design and configuration for Finance and Supply Chain including Purchase to Pay, Order to Cash, as well as enterprise wide operational reporting and analytics based on KPI.
- Work as a lead to create demand planning process to create APO design and implementation of APO.
- Created and executed detail project plan for testing, cut-over activities for all data migration, system access, user rights, and all relevant execution of cut over task.

- Architect for BI reports specific to SRM; Procurement, shopping Carts, Bidding, Service and CRM; Sales, Quotation, Sales Contract, Sales Order Analysis, Case Management and Campaign Management. A
- Responsible for BOBJ Universe (OLAP and Relational), WEBi, Xcelsius and Crystal Reports for enterprise reporting. R
- EDI for inbound and outbound transaction based on customer requirements and third party vendors.
- Manage and maintain expectation for executive management team, middle manager, and user group for successful campaign.
- Created and implemented master data governance and maintenance process for business users.
- Work with various group in IT, management to create IT strategy and project/resource plan to bring maximum value for transformation process for the client.

██████████, Camarillo, CA
Senior Project Manager/Solution Architect

March 2011 to Feb 2012

- Directly managing on-site and off-site functional, technical and development project team.
- Provide visions and road map for both enterprise wide and operational for FICO, MM, WM, PP, SD system.
- Act as SAP solution architect in defining business requirements and meeting with stakeholders to lead, manage and provide solution for all modules of ECC, CRM, BW.
- Led process design and configuration of global purchasing, inventory management, OTC including pricing, distribution for all related business requirement.
- Implement SAP BW reporting solution and presenting best practices out-of-the-box.
- Develop project planning that included tasks and activities for reporting covering development and Enterprise Portal reporting as well as all SAP functionalities.
- Determine gaps and develop task list to meet new custom requirements.
- Manage and provide the Proof of Concept (POC) to stakeholders that included SAP ECC, BW and BOBJ as well as CRM integration.
- Responsible for CRM Campaign management, Channel Management/inventory, as well as Rev Rec and billing using standard functionality for very complex business environment
- Create and manage scope for program(s) per release cycle with clear impact, risk and interface between ERP and legacy systems.
- Plan rollout schedule, project priorities and ensure alignment with other initiatives.
- Manage scope, costs and schedules to approved plans: these plan included testing, cut-over and any other block of tasks related to project plan. Ensure that projects and program activities are adequately staffed in a timely manner, and allocated in an optimum manner.
- Monitor progress, and provide guidance and oversight to global efforts and implementation projects.
- Conduct formal reviews at the completion of each reporting task to determine if progress and quality of the effort is sufficient to recommend to the Program Leadership readiness to begin the next phase.

██████████, New York, NY
Senior Project Manager for Global ERP

Sep 2009 to Mar 2011

- Lead project implementation teams to deliver high quality solutions while promoting a collaborative environment across IT, Business and implementation partner resources

- Create all project, implementation and IT strategy for organization including all deliverables such as project charter, Project compliance evaluation documentation, communication strategy plan, project team responsibility matrix, language translation strategy, project team training scope and strategy, system landscape strategy, system standardization strategy including all master data, data migration plan, system open plan, off shore development plan.
- Within each project phase manage and take ownership for the each applicable project deliverable as defined in the project methodology.
- Manage all phases of full life-cycle implementation projects, including: solution blueprinting, design, development, testing, user acceptance, deployment and handover to Support Team.
- Solution architect responsible for design and configuration global purchasing, inventory management as well as SD process for global distribution for over 120 countries
- Lead a team for MDM and global master data synchronization project
- Develop detailed project plans and estimates based on identified risks and options with substantiated recommendations as appropriate
- Conduct project post mortems and create a recommendations report in order to identify successful and unsuccessful project elements.
- Provide effective monitoring and controlling during the lifecycle of projects. Where appropriate, initiate and control escalation within the relevant organization to resolve project issues or mitigate risk
- Communicate project progress to project stakeholders, through regular meetings and timely status updates.
- Achieve project and business objectives for budget, quality metrics, and customer satisfaction by monitoring, correcting, forecasting the estimate to completion and reporting on project progress
- Be the single point of contact to the customer for the delivery of services.
- Coach, mentor, motivate and supervise project team members and contractors, and influence them to take positive action and accountability for their assigned work.
- Proactively manage changes in project scope, identify potential crises, and devise contingency plans.
- Manage own workload, accurately estimate effort for tasks, and work with business users on priorities/goals, and work towards meeting those goals.
- Directly managed the Software Development group's part of IT Shared Services group.
- Acted as BW-Business Objects (BOBJ) solution architect in defining and implementing BW integration to BOBJ and data flow design.
- Drive interfaces between third party software and SAP for business requirements, technical requirements, risks and assign appropriate resource for completion.
- Determined gaps and developed to-be processes to meet new requirements.
- Suggested and recommended best practice solutions for both enterprise wide and operational reporting when needed.

██████████, Seoul, Korea

Sept 2006 to March 2009

Director of SAP Manager

- Principal project manager in PMO office reporting to SVP who is overall project manager for ██████████ Global ERP project combining over 100 instances into one with over \$175million in budget and over 500 team member. .
- Creating overall implementation strategy of project as well as business plan for integration with over 200 legacy system to minimize impact and create overall picture for future system architect to meet business requirements expansion plan.
- Creating roll out plan for Asia as well as North America to meet overall deadline of project and budget
- Responsible for establishing and maintaining business partnerships with various parties to execute global IT initiatives to meet the goal of overall global IT strategy

- Provide technology leadership various key stakeholders (mfg, sale, quality) in [REDACTED] as well as partners to create harmonious execution of various IT initiatives
- Created overall strategy and execution plan for project team and stakeholders to be used for quality assurance initiatives, local as well as global
- Execution of all custom development project interfacing with SAP including front end application as well as global trade in various different platform and languages.
- Execution of overall project plan of FICO as well as global chart of accounts as priority initiatives within the project.
- Executed and managed major change request from business stakeholder to minimize risk to the project by communicating to senior management to bring solution.
- Created and executed project governance plan for enterprise wide IT projects.
- Creating and executing overall quality assurance plan for the project implemented for global operation of [REDACTED] overall business which included working with various partners in business unit as well as senior executives to create and deploy global design, development and delivery of solution that are validated and compliant to internal and external regulations.
- Committee member of vendor selection committee to select main contractor on various different sub-projects rolling out from main ERP implementation project.
- Responsible for global master data synchronization as well as implementation of SAP MDM solution
- Responsible for global issue management regarding budget and resource plan to resolve issue.
- Responsible for all development and sign off of interfaces between SAP and over 75 third party legacy system including, compliance, statement of work, schedules, and process for Project, Release and Product management
- Creating strategic alliance with SAP AG for developing new business in North Asia including China which resulted in new business activity of over \$20million in first quarter
- Created new business opportunity in Korean Metro ERP market by crating “ready-made” system based on SOA platform with support from SAP Asia. This resulted in contract in excess of \$15 mil including Seoul Metro with opportunity to expand to other metro system in Korea as well as China

[REDACTED], Pleasanton, CA

Feb 2005 to Sept 2006

Project Manager

- Project manager for E-procurement and S-procurement for global electronics organization. Scope included integration of many legacy systems including engineering management system and other existing systems such as ERP, HR, and internet based solutions.
- Created integration and upgrade plan to meet organizations information strategy
- Created and executed project plan for the whole project team.
- Successful integration of their engineering system to supply chain system involving finance, engineering as well as procurement and manufacturing to create seamless operation creating much synergy and removing redundancy.
- Managing project issues and budget to meet client's goals and objectives.
- Managed data structure team to ensure all criteria for project goal is achieved.
- Reporting and working with senior management team to resolve budget and project related business issues.
- Working with other partners in project team to insure project progress and issue management such as resource, task, system integration as well as overall project objectives.

[REDACTED], Westbury NY

April 2000 to Dec 2004

Director of SAP Application

- Reporting directly to CEO of the company, I was responsible for leading and directing multi-phase, global implementation of SAP system for [REDACTED] business unit, division of [REDACTED] Corp.
- Responsible for project planning and execution of all phases of the project. Managed 35 internal and 20 external team members and annual budget of \$2.7 mil.
- Successful implementation of two European locations in Germany, Switzerland and US using ASAP methodology. Scope of the project was FICO, SD, MM, PP, PS, QM, WM and Engineering Document Management. Second phase consisted of BW, CRM.
- Reporting to Global Management Team (Steering Committee) on issue resolutions and scope changes as it relates to future goals of the company.
- Dealing with internal clients to create strategic vision and translate into meaningful tactical development goals, deliverables executed through resources.
- Working with Corporate IT department to create long and short term IT strategy involving ERP, CRM, PLM and other technology based on present and future business plan. This included system integration involving mergers and acquisition as well severing ties with business units, which were sold off based on management's business strategy.
- Creating and executing IT audit plan for other business units in [REDACTED] Corporate for compliance and standardization to meet all its business and legal requirements.
- Working with corporate finance team to ensure system meets finance audit requirements globally for present and the future. This resulted in creation of transparent financial system, which satisfied business requirements for units in Europe, North America, and Asia. Corporate audits as well as outside auditor requirements were reflected in the system to eliminate any questions about system finance transaction and its audit trail
- Dealing with management team to insure all business requirements are met and educate local managers for realizing benefits of new process.
- Defining and assigning tasks to application and development team members to meet project objectives.
- Version management for all SAP application including CRM and PLM.
- Lead SAP team on all data cleansing and conversion activities from legacy system to SAP. (Materials, Vendors, and Customer)
- Defined and managed all system (SAP Basis) architecture, instance definition, client and database set up and all related operating systems.
- Approved and monitor all system configuration transports and client/system copy
- Define, review and enforce standards procedures and guidelines for usage and techniques for SAP Basis management
- Defined and approved all procedures and policies associated with SAP Basis Administration including security and authorization.
- Responsible for selecting third party vendor for external system to interface to SAP system
- Structure Support Group to maintain "Live" system environment globally.
- Create new process within the company to eliminate redundancy and ineffectiveness as it relates to SAP system

[REDACTED], Waltham, Mass/Vienna, Aus
Manager for Discrete Mfg

Jan 1998 to April 2000

- Reporting directly to CEO of the company, I was responsible for managing multiple project teams and developing new clients. This included profit and loss responsibility for the projects.
- Dealing with existing and potential clients senior management to grasp complex business strategy and research, develop and implement innovative ways to use of business system-related functionality and services.
- Partner with clients to create strategic vision and translate into tactical development goal, deliverable through resources.

- Directed and lead efforts related to development, deployment, support and organization of SAP and incorporate multiple functional areas, including sales, distribution, finance, human resources and other areas.
- Working with clients business units to find opportunities for saving or top line growth including development of management information process to encourage cost-effective use of software.
- Responsible for support of SAP system changes in high transaction and large database environment.
- Ensure project and related tasks and resources meet required deadlines, scope, budget, quality, and other measures of success commitments for system project, maintenance, and enhancements and service availability.
- Developed application best practice for software development/support throughout the enterprise including project planning and other metrics.
- Plan/managed capital and expense projects and other budgets.
- Defined future and ongoing staffing need for the department. Assisted with candidate selection and interviews.
- Lead and manage "day-to-day" operations of multiple project regarding configuration, support and maintenance as it related to project goals and other objectives.
- Directed and coordinated appropriate resource for sales campaign, proposal creation and business development. These efforts resulted in getting many tier one clients such as [REDACTED], [REDACTED] and [REDACTED] in contract excess of \$15 million. Other clients included, [REDACTED], [REDACTED], [REDACTED], and [REDACTED].
- Responsible for defining process, scope, functionalities, configuration in alcohol beverage distribution business which involved integration to other legacy system for ATP as well as tax allocations.

[REDACTED] • Seoul, South Korea

March 1995 to October 1997

Team Lead

Lead a team of R/3 implementation project for global color picture tube manufacturer. Team was responsible for feasibility study, analysis of as-is and to-be processes, prototyping, defining business requirement and business rules. In addition, all SAP related issues such as master data, BOM, routing, MRP, ATP, SOP, demand management and interface with other systems were responsibilities. These teams were actively involved in configuration, implementation and testing of MM and PP modules. Personal activities have included configuration, training development and documentation, as well as participation in the software, hardware, and consultant selection and negotiation process

References Will Be Provided Upon Request

EDUCATION

[REDACTED] • San Francisco, California
Bachelor of Science in Biochemistry

1989