

Name Name

Address
City, State ZIP00

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PROFESSIONAL PROFILE

Highly accomplished, results-oriented senior IT manager with **20+ years** of experience as project leader and solution architect for businesses of all sizes in North America, Europe, and Asia. Deep knowledge of all aspects of SAP/ERP, BI, BPC, BW, CRM, MDM, and IT environments. Expert in project execution, including testing and cutover in regional and global environments. Oversaw implementation projects with combined budgets of over **\$325MM** to date.

TECHNICAL TRAINING/KNOWLEDGE

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|--|---|--|
| - SAP Project Management | - Custom development projects to interface to SAP ECC and other solutions using Java, C#, JEE, Web Dynpro, and ABAP to optimize integration | - Proficient in Agile, Waterfall, and ASAP Methodology |
| - SAP R/3 Functional: ECC 6.0, PP, MM, SD, PS, QM, BW, CRM, FI/CO, PLM, BOBJ, APO, SCM, HCM, BPC, S4/HANA, FSCM, MDM | - SAP Master Data governance, maintenance, cleansing, and validation including Idoc, ALE, and Webservices | - Extensive knowledge of Business Process Re-Engineering (BPR) and Change Management |
| - SAP FICO full lifecycle of 17 years or more with over 10 implementations | | - Strategic Enterprise Architecture and Application development environment |

PROFESSIONAL EXPERIENCE

██████████, Parsippany, NJ

04/2015 – 03/2017

Project Manager

- Led PMO in handling \$150MM global SAP and other system integration project. Responsible for infrastructure, basis, and working with PMO members to resolve functional and technical project issues.
- Worked with ████████ divestiture team to migrate all relevant environments/systems to ████████, including SAP.
- Directed \$500K S4Hana implementation and migration project, overseeing budget, project plan, resource plan, scope, and vendor selection.
- Created detailed project and resource allocation plans and timelines with other managers for eight SAP, data center migration, onboarding, and other projects.
- Conducted weekly status updates and action plan reviews with PMO, Line of Business owners, and project operational group to mitigate risks, review root cause analyses, and resolve issues to ensure successful go-live efforts.
- Devised internal helpdesk process for incident management reporting, escalation, and tracking KPIs.

██████████, Wilmington, MA

08/2014 – 04/2015

Project Manager

- Managed SAP ECC integration project for two newly-acquired UK entities with existing SAP platform. Scope included OTC, PTP, PS, FICO, HCM, SAP Portal, BPC, and integrations with PeopleSoft and other legacy systems.
- Oversaw successful go-live of BPC consolidation incorporating UK, Dutch, and German operations after parent company purchased UK business.
- Defined project charter, governance structure, and escalation plan reporting up to Steering Committee and other executives.
- Implemented SOX control process for newly-created business procedures.

██████████, West Des Moines, IA

12/2013 – 07/2014

Project Lead/Advisor

- Advised CIO and CFO on overcoming delays on SAP insurance implementation project by refining scope, direction, and budget.

- Managed SAP ECC-to-existing SAP platform integration project for two newly-acquired UK entities with scope including OTC, PTP, PS, FICO, HCM, SAP Portal, and BPC.
- Worked with EPMO to ensure successful go-live in July 2014 by implementing new communications plan, escalation process, and project plan consistent with real workload and resource planning required to meet executive steering committee's timetable.
- Conducted weekly action plan reviews and status updates with C-suite executives, Line of Business owners, and project operational group to mitigate risks, report on root cause analysis, and plan issue resolutions to prepare successful go-live.
- Established data migration/validation plan for project and master governance model for entire enterprise.
- Liaised with third-party vendors to facilitate smooth transition from go-live to production support.

██████████, Boston, MA

08/2012 – 10/2013

Integration Manager/Solution Architect

- Oversaw technical and development team in offshore environment completing WRICEF and Basis activities; lowered total number of developments by grouping development objects.
- Planned project in detail; executed integration testing and cutover for go-live in each region, managing dependencies for all cutover activities and master and transaction data with regional project managers.
- Collaborated with OCM team to measurably transform business within newly-integrated organization by defining business rules and changing management.
- Led BW/BPC HANA workstream with responsibility for architecture, layer, data structure, and integration to other SAP systems for BW and BPC reporting per business requirements.
- Designed and approved core FICO functionality including Revenue Recognition and STPI/SEZ requirements for India business.
- Managed SAP Document Management System and Taxware implementation projects and all integration with SD, MM, PS, and other legacy systems.

██████████, Fort Washington, PA

02/2012 – 07/2012

Senior Project Manager/Solution Architect

- Created and managed enterprise architecture, serving as SAP solution architect for ECC, including FICO, SD, MM, Treasury, Legal Consolidation, APO, BW, CRM, and BI implementation; executed testing, system access, and data migration cutover activities plan.
- Served as architect for SRM-specific BI reports, including procurement, shopping carts, bidding, customer service and CRM, sales order analysis, and campaign management.
- Spearheaded process design and configuration for enterprise-wide operational reporting and analytics based on KPIs, Purchase to Pay, Order to Cash, and other finance and supply chain elements.
- Used BOBJ Universe (OLAP and Relational), WEBi, Xcelsius, and Crystal Reports for enterprise reporting.

██████████, Camarillo, CA

03/2011 – 02/2012

Senior Project Manager/Solution Architect

- Managed on-site and off-site functional, technical, and development team consisting of 25 members.
- Provided operational and enterprise-wide visions and road maps for FICO, MM, WM, PP, and SD systems; ensured approved plans remained within scope, budget, and schedule parameters.
- Defined business requirements and liaised with stakeholders to lead, manage, and provide solutions for all modules of ECC, CRM, and BW as SAP solution architect.
- Presented Proof of Concept (POC) to stakeholders for SAP ECC, BW, BOBJ, and CRM integration.

██████████, New York, NY

09/2009 – 03/2011

Senior Project Manager for Global ERP

- Directed all project, implementation, and IT strategy for organization including project charter, compliance evaluation documentation, communications, project team responsibility matrix, language translation, system landscape, and system standardization.

- Managed all lifecycle phases for implementation projects, including solution blueprinting, design, development, testing, user acceptance, deployment, and handover to Support Team; conducted project post-mortems to identify successful and unsuccessful project elements.
- Designed and configured global purchasing, inventory management, and SD processes for distribution in 120+ countries as solution architect.

██████████, Seoul, South Korea

09/2006 – 03/2009

Director of SAP Manager

- Principal project manager in PMO office reporting to head of ██████████ Global ERP project combining over 100 instances into one with \$175MM+ budget and 500+ team members.
- Devised overall implementation strategy and business plan for integration with 200+ legacy systems; oversaw all development of interfaces between SAP and over 75 third-party legacy systems for compliance, statement of work, scheduling, and processes for project, release, and product management.
- Initiated strategic alliance with SAP AG to develop new business in North Asia, including China, yielding new business activity of \$20MM+ in first quarter.
- Created new business opportunity in Korean Metro ERP market, winning \$15MM+ contract for “ready-made” system based on SOA platform with support from SAP Asia.

██████████, Pleasanton, CA

02/2005 – 09/2006

Project Manager

- Managed E-procurement and S-procurement for global electronics organization. Integrated several legacy systems, including engineering management system, ERP, HR, and internet-based solutions, among others.
- Integrated engineering system with supply chain system to create seamless operation involving finance, engineering, procurement, and manufacturing.

██████████, Westbury, NY

04/2000 – 12/2004

Director of SAP Application

- Planned and directed multiphase, global implementation of SAP system with \$2.7MM annual budget for ██████████ business unit. Reported directly to CEO. Managed 35 internal and 20 external team members.
- Achieved successful implementation in Germany, Switzerland, and the U.S. using ASAP methodology; project scope included FICO, SD, MM, PP, PS, QM, WM, Engineering Document Management, BW, and CRM.

██████████, Waltham, MA/Vienna, Austria

01/1998 – 04/2000

Manager for Discrete Mfg

- Managed multiple project teams with profit and loss responsibility, reporting directly to CEO. Developed business and new clients through sales campaign and proposal creation, securing \$15MM+ in contracts with top-tier clients including Aventis and Alstom/ABB.

██████████, Seoul, South Korea

03/1995 – 10/1997

Team Lead

- Led R/3 implementation project team for global color picture tube manufacturer. Responsible for feasibility study, analyses of as-is and to-be processes, prototyping, and defining business requirements and rules.

EDUCATION

██████████, San Francisco, CA

Bachelor of Science in Biochemistry

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